

Client Code

Branch Code

**R. K. Commodities Services Pvt. Ltd.**

**REGISTRATION KIT**

**NCDEX  
MCX  
NMCE  
UCX**



**EMPOWER YOUR MONEY**



Empower Your Money

## INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

### A. IMPORTANT POINTS:

1. Self attested copy of PAN card is mandatory for all clients, including Promoters/Partners/Karta/Trustees and whole time directors and persons authorized to deal in securities on behalf of company/firm/others.
2. Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
3. If any proof of identity or address is in a regional language, then translation into English is required.
4. Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
5. If correspondence & permanent address are different, then proofs for both have to be submitted.
6. Sole proprietor must make the application in his individual name & capacity.
7. For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIO Card/OCI Card and overseas address proof is mandatory.
8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
9. In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
10. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.

### B. Proof of Identity (POI) :- List of documents admissible as Proof of Identity:

1. Unique Identification Number (UID) (Aadhaar)/ Passport/ Voter ID card/ Driving license.
2. PAN card with photograph.
3. Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

### C. Proof of Address (POA): - List of documents admissible as Proof of Address:

(\*Documents having an expiry date should be valid on the date of submission.)

1. Passport/ Voters Identity Card/ Ration Card/ Registered Lease or Sale Agreement of Residence/ Driving License/ Flat Maintenance bill/ Insurance Copy.
2. Utility bills like Telephone Bill (only MTNL/BSNL land line), Electricity bill - Not more than 3 months old.
3. Bank Account Statement/Passbook - Not more than 3 months old.
4. Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
5. Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinational Foreign Banks/Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/Parliament/Documents issued by any Govt. or Statutory Authority.
6. Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
7. The proof of address in the name of the spouse may be accepted.

### D. Proof of Bank : (One of the following)

1. Copy of Bank Statement/Passbook (with entries not older than 3 months)
2. A cancelled cheque leaf (Client name should be print on cheque)
3. Bank Passbook/Statement copy with latest transaction statement (Client name & details should be print clear on submit proof)

### E. Exemptions/clarifications to PAN

(\*Sufficient documentary evidence in support of such claims to be collected.)

1. In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
2. Investors residing in the state of Sikkim.



**F. List of people authorized to attest the documents:**

1. Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
2. In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the documents.

**G. In case of Non-Individuals, additional documents to be obtained from non-individuals, over & above the POI & POA, as mentioned below:**

Types of entity	Documentary Requirments
<b>Corporate</b>	<ul style="list-style-type: none"><li>• Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li><li>• Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).</li><li>• Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.</li><li>• Photograph, POI, POA, PAN of individual promoters holding control-either directly or indirectly.</li><li>• Copies of the Memorandum and Articles of Association and certificate of incorporation.</li><li>• Copy of the Board Resolution for investment in securities market.</li><li>• Copy of Board Resolution or declaration (on the letterhead) naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.</li></ul>
<b>Partnership Firm</b>	<ul style="list-style-type: none"><li>• Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li><li>• Certificate of registration (for registered partnership firms only).</li><li>• Copy of partnership deed.</li><li>• Authorised signatories list with specimen signatures.</li><li>• Photograph, POI, POA, PAN of Partners.</li></ul>
<b>Trust</b>	<ul style="list-style-type: none"><li>• Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li><li>• Certificate of registration (for registered trust only).</li><li>• Copy of Trust deed. List of trustees certified by managing trustees/CA.</li><li>• List of trustees certified by managing trustees/CA.</li><li>• Photograph, POI, POA, PAN of Trustees.</li></ul>
<b>HUF</b>	<ul style="list-style-type: none"><li>• PAN of HUF.</li><li>• Deed of declaration of HUF/ List of coparceners.</li><li>• Bank pass-book/bank statement in the name of HUF.</li><li>• Photograph, POI, POA, PAN of Karta.</li></ul>
<b>Unincorporated association or a body of individuals</b>	<ul style="list-style-type: none"><li>• Proof of Existence/Constitution document.</li><li>• Resolution of the managing body &amp; Power of Attorney granted to transact business on its behalf.</li><li>• Authorized signatories list with specimen signatures.</li></ul>
<b>Army Government Bodies</b>	<ul style="list-style-type: none"><li>• Self-certification on letterhead.</li><li>• Authorized signatories list with specimen signatures.</li></ul>
<b>Registered Society</b>	<ul style="list-style-type: none"><li>• Copy of Registration Certificate under Societies Registration Act.</li><li>• List of Managing Committee members.</li><li>• Committee resolution for persons authorised to act as authorised signatories with specimen signatures.</li><li>• True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.</li></ul>

**INDEX OF DOCUMENTS****MANDATORY DOCUMENTS**

S.No.	Name of the Document	Brief Significance of the Document	Page No.
1.	Account Opening Form	A. KYC Form - Document captures the basic information about the constituent.	1-4
		B. Document captures the additional information about the constituent relevant to trading account.	5-8
2.	Declaration by HUF	Details of Family Members duly signed by Karta	8
3.	Risk Disclosure Document (RDD)	Document detailing risks associated with dealing in the commodity market.	9-11
4.	Rights and Obligations	Document stating the Rights & Obligations of commodity broker/ trading member, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/wireless technology based trading).	12-19
5.	Guidance Note	Documents detailing do's and don'ts for trading on exchange, for the education of the investors.	20-21

**VOLUNTARY DOCUMENTS**

S.No.	Name of the Document	Brief Significance of the Document	Page No.
1.	Digital Confirmation / Electronic Contract Note	Document stating the send all contract note/bills, statement of account/ ledger in digital/electronic on provided email id by client.	22
2.	Lien & Set-off	Document of right of exercise set-off/lien and sharing of information	23
3.	Tariff Sheet	Document detailing the rate / amount of brokerage and other charges levied on the client for trading on the stock exchange(s)	23
4.	Letter of Authority	To enable the trading member to act upon the clauses mentioned in the letter of authority	24
5.	Running Account Authorisation	Helps the client to enjoy exposure linked to the credit in the trading account	25
6.	Declaration	Declaration	26

**BROKERAGE STRUCTURE**

	1 <sup>st</sup> Leg		2 <sup>nd</sup> Leg (Same Day)	
	%age	Min	%age	Min
<b>Trading</b>				
<b>Delivery</b>				
<b>Spot Trading</b>				

In case of physical contract note are being dispatched to client, a different of Rs. 25/- in total brokerage booked on a particular date may be charged towards minimum processing fee.



**KNOW YOUR CLIENT (KYC) APPLICATION FORM (FOR INDIVIDUALS)**



**R. K. COMMODITIES SERVICES PVT. LTD.**

CLIENT CODE :

Member : Multi Commodity Exchange of India Ltd.  
FMC Code No.: MCX/TCM/CORP/0378

MEMBERSHIP NUMBER : 28330

Member : National Commodity & Derivative Exchange Ltd.  
FMC Code No.: NCDEX/TCM/CORP/0161

MEMBERSHIP NUMBER : 00642

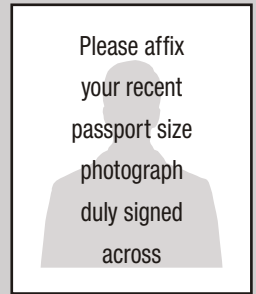
Member : National Multi Commodity Exchange of India Ltd.  
FMC Code No.: NMCE/TCM/CORP/0106

MEMBERSHIP NUMBER : CL0193

Member : Universal Commodity Exchange Ltd.  
FMC Code No.: UCX/TCM/CORP/0018

MEMBERSHIP NUMBER : 210018

Regd. Office : R.K. House, Neel Kanth Marg, Civil Lines, MORADABAD-244001 PH : 0591-2415222, 2417222  
Corporate Office : A-7, Block B-1, Mohan Co-operative Ind. Estate, Mathura Road, NEW DELHI-110011  
PH.: 91-11-48564444 Fax : 91-11-48564446 • E-mail : inquiry@rkfml.com URL : www.rkfml.com



Compliance Officer : Manoj Joshi  
Contact No. : 09810699831, E-mail ID : manoj.joshi@rkfml.com

CEO : R. K. Gupta  
Contact No. : 011-48564444, Email id : rk@rkfml.com

The information is the sole property of the trading member / brokerage house and would not be disclosed to anyone unless required by law or except with the express permission of clients. In case of joint Account, each Client has to use one Registration Form. In case of joint names / Family members, please submit form for each person.

**Please fill this form in ENGLISH and in BLOCK LETTERS.**

**A. IDENTITY DETAILS**

Name of the Applicant															
Father's/Spouse Name															
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female					Marital Status		<input type="checkbox"/> Single <input type="checkbox"/> Married							
Date of Birth						Nationality :		<input type="checkbox"/> Indian <input type="checkbox"/> Others _____							
Status	<input type="checkbox"/> Resident Individual <input type="checkbox"/> Non Resident <input type="checkbox"/> Foreign National (If Non Resident / Foreign National, self certified copy of statutory approval obtained must be attached)														
Permanent Account No. (PAN)															
Unique Identification Number (UID) / Aadhaar, if any :															
Specify the proof of identity submitted :															

**B. ADDRESS DETAILS**

Address for Correspondence															
	City/Distt./Village										State				
	Country					Pin Code									
Contact Details	Tel.: (O)										Tel. (R)				
	Mobile										Fax				
	E-mail														
Specify the proof of address submitted for correspondence address															



Permanent Address <i>(If different from above)</i>																		
	City/Distt./Village												State					
	Country												Pin Code					
Contact Details	Tel.: (R)																	
	Mobile												Fax					
	E-mail																	
Specify the proof of address submitted for Permanent address																		

**C. OTHER DETAILS**

Gross Annual Income Details (please specify)	Income Range per annum : <input type="checkbox"/> Below Rs. 1 Lac <input type="checkbox"/> Rs. 1 Lac to 5 Lac <input type="checkbox"/> Rs. 5 Lac to 10 Lac <input type="checkbox"/> Rs. 10 Lac to 25 Lac <input type="checkbox"/> >25 Lac OR
Net-Worth as on	(date)..... ( ) (Net worth should not be older than 1 year)
Occupation (please tick any one and give brief details)	<input type="checkbox"/> Private Sector <input type="checkbox"/> Public Sector <input type="checkbox"/> Government Service <input type="checkbox"/> Business <input type="checkbox"/> Professional <input type="checkbox"/> Farmer <input type="checkbox"/> Others _____
Detail of Occupation	
Please tick, if applicable	<input type="checkbox"/> Politically Exposed Person (PEP) <input type="checkbox"/> Related to Politically Exposed Person (PEP)
Any other information	

**DECLARATION**

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am aware that I may be held liable for it.



Signature of the Applicant

Date	
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**KNOW YOUR CLIENT (KYC) APPLICATION FORM (FOR NON-INDIVIDUALS)**



**R. K. COMMODITIES SERVICES PVT. LTD.**

CLIENT CODE :

Member : Multi Commodity Exchange of India Ltd.  
FMC Code No.: MCX/TCM/CORP/0378

MEMBERSHIP NUMBER : 28330

Member : National Commodity & Derivative Exchange Ltd.  
FMC Code No.: NCDEX/TCM/CORP/0161

MEMBERSHIP NUMBER : 00642

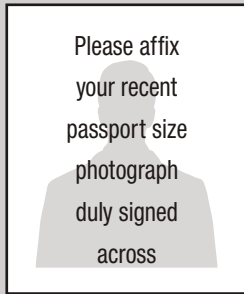
Member : National Multi Commodity Exchange of India Ltd.  
FMC Code No.: NMCE/TCM/CORP/0106

MEMBERSHIP NUMBER : CL0193

Member : Universal Commodity Exchange Ltd.  
FMC Code No.: UCX/TCM/CORP/0018

MEMBERSHIP NUMBER : 210018

Regd. Office : R.K. House, Neel Kanth Marg, Civil Lines, MORADABAD-244001 PH : 0591-2415222, 2417222  
Corporate Office : A-7, Block B-1, Mohan Co-operative Ind. Estate, Mathura Road, NEW DELHI-110011  
PH.: 91-11-48564444 Fax : 91-11-48564446 • E-mail : inquiry@rkfml.com URL : www.rkfml.com



Compliance Officer : Manoj Joshi  
Contact No. : 09810699831, E-mail ID : manoj.joshi@rkfml.com

CEO : R. K. Gupta  
Contact No. : 011-48564444, Email id : rk@rkfml.com

The information is the sole property of the trading member / brokerage house and would not be disclosed to anyone unless required by law or except with the express permission of clients. In case of joint Account, each Client has to use one Registration Form. In case of joint names / Family members, please submit form for each person.

**Please fill this form in ENGLISH and in BLOCK LETTERS.**

**A. IDENTITY DETAILS**

Name of the Applicant																									
Date of incorporation																									
Place of incorporation																									
Date of Commencement of Business																									
Permanent Account Number (PAN)																									
Registration No. (e.g. CIN)																									
Status (Please tick any one)	<input type="checkbox"/> Private Limited Co. <input type="checkbox"/> Public Ltd. Co. <input type="checkbox"/> Body Corporate <input type="checkbox"/> Partnership <input type="checkbox"/> Trust <input type="checkbox"/> HUF <input type="checkbox"/> LLP <input type="checkbox"/> Others _____ (In case of foreign entity or entity with foreign shareholders, self certified copy of statutory approval obtained must be attached)																								

**B. ADDRESS DETAILS**

Address for Correspondence																									
	City/Distt./Village															State									
	Country															Pin Code									
Contact Details	Tel.: (O)										Tel. (R)														
	Mobile										Fax														
	E-mail																								
Specify the proof of address submitted for correspondence address																									



Registered Address <i>(If different from above)</i>																		
	City/Distt./Village												State					
	Country						Pin Code											
Contact Details	Tel.: (R)																	
	Mobile												Fax					
	E-mail																	
Specify the proof of address submitted for Registered address																		

**C. OTHER DETAILS**

Gross Annual Income Details (please specify)	Income Range per annum : <input type="checkbox"/> Below Rs. 1 Lac <input type="checkbox"/> Rs. 1 Lac to 5 Lac																	
	<input type="checkbox"/> Rs. 5 Lac to 10 Lac <input type="checkbox"/> Rs. 10 Lac to 25 Lac <input type="checkbox"/> Rs. 25 Lac to 1 Crore <input type="checkbox"/> >1 Crore																	
Net-worth as on	(date)..... ( _____ ) (Net worth should not be older than 1 year)																	

Name, PAN, Residential Address and photographs of Promoters/Partners/Karta/Trustees and whole time directors :

PHOTOGRAPH

Sign across the Photograph

PHOTOGRAPH

Sign across the Photograph

Name																			
PAN																			
Residential Address																			
DIN																			
UID																			

Name																			
PAN																			
Residential Address																			
DIN																			
UID																			

Please tick, if applicable, for any of your authorized signatories/ Promoters/Partners/Karta/Trustees/whole time directors :	<input type="checkbox"/> Politically Exposed Person (PEP)
	<input type="checkbox"/> Related to Politically Exposed Person (PEP)
Any other information	

**DECLARATION**

I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/We undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I/We am/are aware that I/we may be held liable for it.



Signature of the Authorized Signatory

Date	
------	--





## ADDITIONAL/OTHER INFORMATION

(For Individuals & Non-Individuals)

### A. BANK ACCOUNT(S) DETAILS

Bank Name	Branch Address	Bank Account Number	Account Type	MICR Number	IFSC Code
			<input type="checkbox"/> Saving <input type="checkbox"/> Current <input type="checkbox"/> Others - in case of NRI / NRE / NRO		

• Provide a copy of cancelled cheque leaf/pass book/bank statement specifying name of the client, MICR Code or/and IFSC Code of the Bank.

### B. DEPOSITORY ACCOUNT(S) DETAILS

Depository Participant Name	Name of Depository	Beneficiary Name	DP ID	Beneficiary ID (BO ID)
	<input type="checkbox"/> NSDL <input type="checkbox"/> CDSL			
	<input type="checkbox"/> NSDL <input type="checkbox"/> CDSL			

• Provide a copy of either Demat Master or a recent holding statement issued by DP bearing name of the client.

### C. TRADING PREFERENCES

*\*Please sign in the relevant boxes with which Exchange you wish to trade. The Exchange not chosen should be struck off by the client.*

Sr. No.	Name of the Commodity Exchanges	Signature of the Client
1.	<b>MCX</b>	
2.	<b>NCDEX</b>	
3.	<b>UCX</b>	
4.	<b>NMCE</b>	

*\*At the time of printing the form, the Member must specify the names of the Exchanges where the Member has membership.*

### D. PURPOSE OR TRADING

Hedging  
  Investment  
  Others (specify) \_\_\_\_\_

### E. INVESTMENT / TRADING EXPERIENCE

• No Prior Experience  
 • \_\_\_\_\_ Years in Commodities  
 • \_\_\_\_\_ Years in other investment related fields

### F. SALES TAX REGISTRATION DETAILS

Local Sales Tax State Registration No.	Validity Date	
Central Sales Tax Registration No.	Validity Date	



**G. PAST REGULATORY ACTIONS**

Details of any action/proceedings initiated/pending/taken by FMC / SEBI / Stock Exchange / Commodity Exchange / Any other authority against the client or its Partners / promoters / whole time directors / authorized persons in charge of dealing in commodities during the last 3 years :

\_\_\_\_\_

\_\_\_\_\_

**H. DEALING THROUGH AUTHORIZED PERSONS AND OTHER MEMBERS**

If client a dealing through the Member / Authorized Person (AP), provide the following details (in case dealing with multiple Members/APs, provide details of all in a separate sheet containing all the information as mentioned below) :

Member's / AP's Name	
Exchange	
Exchange's Registration No.	
Concerned Member's Name with whom the AP is registered	
Registered Office Address	
Tel.:	
E-mail	
Client Code	
Details of disputes / dues pending from/to such Member / AP:	

**I. ADDITIONAL DETAILS TO BE PROVIDED IN SEPARATE SHEET WITH ALL THE ABOVE DETAILS**

<input checked="" type="checkbox"/> Whether you wish to receive physical contract note or Electronic Contract Note (ECN) (please specify)	<input type="checkbox"/> Physical Contact Notes <input type="checkbox"/> Electronic Contract Note
<input checked="" type="checkbox"/> If ECN has been selected, provide your Email id	
<input checked="" type="checkbox"/> If you wish to receive Electronic Contract Note (ECN), an 'ECN declaration form' via email would need to be provided as per the format and procedure given at Annexure A	
<input checked="" type="checkbox"/> The ECN declaration form should normally be in English. In case you are not conversant with the English language, the ECN form should be bi-lingual i.e., in English and the local language known to you.	
<input checked="" type="checkbox"/> You can revoke the ECN Facility and opt for the contract note in the physical form only by giving 7 working days notice to the member and copy of the same would be retained by you.	
<input checked="" type="checkbox"/> Whether you wish to avail of the facility of internet trading / wireless technology (please specify) :	
<input checked="" type="checkbox"/> In case of non-individuals, name, designation, PAN, UID, signature, residential address and photographs or persons authorized to deal in commodities on behalf of company/firm/others	
<input checked="" type="checkbox"/> Any other information	



**J. INTRODUCER DETAILS (optional)**

Name of the introducer	
Status of the Introducer	<input type="checkbox"/> Authorised Person <input type="checkbox"/> Existing Client <input type="checkbox"/> Others _____
Address and Phone No. of the Introducer	
	Sign. of the Introducer

**K. NOMINATION DETAILS**

<input type="checkbox"/> I/We wish to nominate		<input type="checkbox"/> I/We do not wish to nominate	
Name of the Nominee			
Relationship with the Nominee			
PAN of Nominee		Date of Birth of Nominee	
Address and Ph. No. of the Nominee			
If Nominee is a minor, details of guardian :			
Name of the Guardian			
Address and Ph. No. of Guardian			
Sign. of Guardian			

**WITNESSES (Only applicable in case the account holder has made nomination)**


Name		Name	
Signature		Signature	
Address		Address	

**DECLARATION**

- I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am / We are aware that I/we may be held liable for it.
- I/We confirm having read/been explained and understood the contents of the tariff sheet and all voluntary/non-mandatory documents.
- I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s), 'Risk Disclosure Document' and 'Do's and Dont's'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on Member's designated website, if any.

Place	
-------	--

Date	
------	--

 _____ Signature of Client
---



Empower Your Money


### DECLARATION BY HUF (To be filled in case of HUF A/c Only )

This is to certify that following are the family members under \_\_\_\_\_ (HUF)

S. No.	Name	Gender (Male/Female)	Relationship with Karta	PAN No./ Birth Certificate No.*	Date of Birth							
					D	D	M	M	Y	Y	Y	Y
1.					D	D	M	M	Y	Y	Y	Y
2.					D	D	M	M	Y	Y	Y	Y
3.					D	D	M	M	Y	Y	Y	Y
4.					D	D	M	M	Y	Y	Y	Y
5.					D	D	M	M	Y	Y	Y	Y
6.					D	D	M	M	Y	Y	Y	Y
7.					D	D	M	M	Y	Y	Y	Y
8.					D	D	M	M	Y	Y	Y	Y

\*Please submit KYC documents of given co-parceners.

For \_\_\_\_\_ (HUF)

Client Signature (Karta):  \_\_\_\_\_

\* Please stamp and sign.

#### FOR OFFICE USE ONLY

UCC Code allotted to the Client : \_\_\_\_\_

	Document verified with Originals
Name of the Employee	
Employee Code	
Designation of the Employee	
Date	
Signature	

I / We undertake that we have made the client aware of tariff sheet and all the voluntary/non-mandatory documents. I/We have also made the client aware of 'Rights and Obligations' document (s), RDD, 'Do's and Dont's' and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the tariff sheet and all the voluntary/non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change in the 'Rights and Obligations' and RDD would be made available on my/our website, if any, for the information of the clients.

For **R.K. Commodities Services Pvt. Ltd.**

\_\_\_\_\_  
Signature of the Authorised Signatory

Date \_\_\_\_\_

Seal / Stamp of the Member



## ANNEXURE - 2 RISK DISCLOSURE DOCUMENT

The Exchange does not expressly or impliedly, guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure documents nor has the Exchange endorsed or passed any merits of participating in the Commodity Derivatives market/trading. This brief statement does not disclose all of the risks and other significant aspects of trading. You should, therefore, study derivatives trading carefully before becoming involved in it.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the contractual relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that investment in commodity futures contracts/ derivatives or other instruments traded on the Commodity Exchange(s), which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/ limited investment and/ or trading experience and low risk tolerance. You should, therefore, carefully consider whether such trading is suitable for you in the light of your financial condition. In case, you trade on the Exchange and suffer adverse consequences or loss, you shall be solely responsible for the same and the Exchange shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take the plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned member. The Client shall be solely responsible for the consequences and no contract can be rescinded on that account.

You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a commodity derivatives being traded on the Exchange.

It must be clearly understood by you that your dealings on the Exchange through a member shall be subject to your fulfilling certain formalities set out by the member, which may, *inter alia*, include your filing the know your client form, client registration form and are subject to Rules, Byelaws and Business Rules of the Exchange guidelines prescribed by FMC from time to time and circulars as may be issued by the Exchange from time to time.

The Exchange does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any member of the Exchange and/ or third party based on any information contained in this

document. Any information contained in this document must not be construed as business advice/investment advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade, you should be aware of or must get acquainted with the following:-

### 1. **Basic Risks involved in the trading of Commodity Futures Contracts and other Commodity Derivatives Instruments on the Exchange.**

#### i. **Risk of Higher Volatility**

a. Volatility refers to the dynamic changes in price that commodity derivative contracts undergo when trading activity continues on the Commodity Exchange. Generally, higher the volatility of a commodity derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded commodity derivatives contracts than in actively traded commodities/ contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in real losses.

#### ii. **Risk of Lower Liquidity**

a. Liquidity refers to the ability of market participants to buy and/ or sell commodity derivative contract expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the number of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/ or sell commodity derivatives contracts swiftly and with minimal price difference and as a result, investors are more likely to pay or receive a competitive price for commodity derivative contracts purchased or sold. There may be a risk of lower liquidity in some commodity derivative contracts as compared to active commodity derivative contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be execute at all.

b. Buying/ Selling without intention of giving and/ or taking delivery of certain commodities may also result into losses, because in such a situation, commodity derivative contracts may have to be squared-off at a low/ high prices, compared to the expected price levels, so as not to have any obligation to deliver/ receive such commodities.





### iii. Risk of Wider Spreads

- a. Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a commodity derivative and immediately selling it or *vice versa*. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid commodities/ commodity derivatives contracts. This in turn will hamper better price formation.

### iv. Risk-reducing orders

- a. Most of the Exchanges have a facility for investors to place “limit orders”, “stop loss orders” etc. Placing of such orders (e.g. “stop loss” orders or “limit” orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.
- b. A “market” order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that while the customer may receive a prompt execution of a “market” order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that commodity derivatives contract.
- c. A “limit” order will be executed only at the “limit” price specified for the order or a better price. However, while the client received price protection, there is a possibility that the order may not be executed at all.
- d. A stop loss order is generally placed “away” from the current price of a commodity derivatives contract, and such order gets activated if and when the contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the contract approaches pre-determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

### v. Risk of News Announcements

- a. Traders/Manufacturers make news announcements that may impact the price of the commodities and/or commodity derivatives contracts. These announcements may occur during trading and when combined with lower liquidity and higher volatility may suddenly cause an unexpected positive or negative movement in the price of the commodity/ commodity derivatives contract.

### vi. Risk of Rumours

- a. Rumours about the price of a commodity at times float in the market through word of mouth, newspaper, websites or news agencies, etc., the investors should be wary of and should desist from acting on rumours.

### vii. System Risk

- a. High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.
- b. During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in execution of order and its confirmation.
- c. Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a commodity due to any action on account of unusual trading activity or price hitting circuit filters or for any other reason.

### viii. System/ Network Congestion

- a. Trading on the Exchange is in electronic mode, based on satellite/leased line communications, combination of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond the control of and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.



**2. As far as Futures Commodity Derivatives are concerned, please note and get yourself acquainted with the following additional features:-**

**Effect of “Leverage” or “Gearing”:**

- a. The amount of margin is small relative to the value of the commodity derivatives contract so the transactions are 'leveraged' or 'geared'. Commodity Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the principal investment amount. But transactions in commodity derivatives carry a high degree of risk. You should therefore completely understand the following statements before actually trading in commodity derivatives contracts and also trade with caution while taking into account one's circumstances, financial resources, etc.
- b. Trading in Futures Commodity Derivatives involves daily settlement of all positions. Every day the open positions are marked to market based on the closing price. If the closing price has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This margin will have to be paid within a stipulated time frame, generally before commencement of trading on the next day.
- c. If you fail to deposit the additional margin by the deadline or if an outstanding debt occurs in your account, the Member of the Exchange may liquidate square-up a part of or the whole position. In this case, you will be liable for any losses incurred due to such square-up/ Close Outs.
- d. Under certain market conditions, an Investor may find it difficult or impossible to execute the transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- e. Steps, such as, changes in the margin rate, increase in the cash margin rate etc. may be adopted in order to maintain market stability. These new measures may be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- f. You must ask your Member of the Exchange to provide the full details of the commodity derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

**3. TRADING THROUGH WIRELESS TECHNOLOGY OR ANY OTHER TECHNOLOGY:**

Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with commodities trading through wireless technology or any other technology should be brought to the notice of the client by the member.

**4. GENERAL**

**i. Deposited cash and property:**

You should familiarize yourself with the protections accorded to the money or other property you deposit particularly in the event of a firm become insolvent or bankrupt. The extent to which you may recover your money or property may be governed by specific legislation or local rules. In some jurisdictions, property, which has been specifically identifiable as your own, will be pro-rated in the same manner as cash for purposes of distribution in the event of a shortfall. In case of any dispute with the Member of the Exchange, the same shall be subject to arbitration as per the Rules, Bye-laws and Business Rules of the Exchange.

**ii. Commission and other charges:**

Before you begin to trade, you should obtain a clear explanation of all commissions, fees and other charges for which you will be liable. These charges will affect your net profit (if any) or increase your loss.

- iii. For rights and obligations of the Members/Authorised Persons/ clients, please refer to Annexure 3
- iv. The term 'Constituent' shall mean and include a Client, a Customer or an Investor, who deals with a member for the purpose of trading in the commodity derivatives through the mechanism provided by the Exchange.
- v. The term 'member' shall mean and include a Trading Member or a Member/Broker, who has been admitted as such by the Exchange and got a Unique Member Code from FMC.





**ANNEXURE - 3**  
**RIGHTS AND OBLIGATIONS OF MEMBERS, AUTHORIZED PERSON AND CLIENTS**  
**as prescribed by FMC and Commodity Exchanges**

1. The client shall invest/trade in those commodities /contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Business Rules/ Regulations of Exchanges/ Forward Markets Commission (FMC) and circulars/notices issued there under from time to time.
2. The Member, Authorized Person and the client shall be bound by all the Rules, Byelaws and Business Rules of the Exchange and circulars/notices issued there under and Rules and Regulations of FMC and relevant notifications of Government authorities as may be in force from time to time.
3. The client shall satisfy himself of the capacity of the Member to deal in commodities and/or deal in derivatives contracts and wishes to execute its orders through the Member and the client shall from time to time continue to satisfy itself of such capability of the Member before executing orders through the Member.
4. The Member shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
5. The Member shall take steps to make the client aware of the precise nature of the Member's liability for business to be conducted, including any limitations, the liability and the capacity in which the Member acts.
6. Requirements of professional diligence
  - a. The Member must exercise professional diligence while entering into a financial contract or discharging any obligations under it.
  - b. "professional diligence" means the standard of skill and care that a Member would be reasonably expected to exercise towards a Client, commensurate with-
    - i. honest market practice;
    - ii. the principle of good faith;
    - iii. the level of knowledge, experience and expertise of the Client;
    - iv. the nature and degree of risk embodied in the financial product\* or financial service being availed by the Client; and
    - v. the extent of dependence of the Client on the Member.
7. The Authorized Person shall provide necessary assistance and co-operate with the Member in all its dealings with the client(s).

\*Commodity derivative contract

**CLIENT INFORMATION**

8. The client shall furnish all such details in full as are required by the Member in "Account Opening Form" with supporting details, made mandatory by commodity exchanges/FMC from time to time.
9. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the Member shall be non-mandatory; therefore, subject to specific acceptance by the client.
10. The client shall immediately notify the Member in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the Member on a periodic basis.
11. A. Protection from unfair terms in financial contracts\*\*
  - a. An unfair term of a non-negotiated contract will be void.
  - b. A term is unfair if it –
    - i. causes a significant imbalance in the rights and obligations of the parties under the financial contract, to the detriment of the Client; and
    - ii. is not reasonably necessary to protect the legitimate interests of the Member.
  - c. The factors to be taken into account while determining whether a term is unfair, include –
    - i. the nature of the financial product or financial service dealt with under the financial contract;
    - ii. the extent of transparency of the term;
  - iii. the extent to which the term allows a Client to compare it with other financial contracts for similar financial products or financial services; and
  - iv. the financial contract as a whole and the terms of any other contract on which it is dependent.
  - d. A term is transparent if it –
    - i. is expressed in reasonably plain language that is likely to be understood by the Client;
    - ii. is legible and presented clearly; and
    - iii. is readily available to the Client affected by the term.
  - e. If a term of a financial contract is determined to be unfair under point 11.A.c, the parties will continue to be bound by the remaining terms of the financial contract to the extent that the financial contract is capable of enforcement without the unfair term.



11. B.

- a. "Non-negotiated contract" means a contract whose terms, other than the terms contained in point 11.C. (given below) are not negotiated between the parties to the financial contract and includes –
  - i. a financial contract in which, relative to the Client, the Member has a substantially greater bargaining power in determining terms of the financial contract; and
  - ii. a standard form contract.
- b. "Standard form contract" means a financial contract that is substantially not negotiable for the Client, except for the terms contained in point 11.C.
- c. Even if some terms of a financial contract are negotiated in form, the financial contract may be regarded as a non negotiated contract if so indicated by –
  - i. an overall and substantial assessment of the financial contract; and
  - ii. the substantial circumstances surrounding the financial contract
- d. In a claim that a financial contract is a non-negotiated contract, the onus of demonstrating otherwise will be on the Member.

11. C.

- a. The above does not apply to a term of a financial contract if it –
  - i. defines the subject matter of the financial contract;
  - ii. sets the price that is paid, or payable, for the provision of the financial product or financial service under the financial contract and has been clearly disclosed to the Client; or
  - iii. is required, or expressly permitted, under any law or regulations.
- b. The exemption under point 11.C does not apply to a term that deals with the payment of an amount which is contingent on the occurrence or non-occurrence of any particular event.

12. The Member and Authorized Person shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the Member may so disclose information about his client to any person or authority with the express permission of the client.

13. A. Protection of personal information and confidentiality

- a. "Personal information" means any information that relates to a Client or allows a Client's identity to be inferred, directly or indirectly, and includes –
  - i. name and contact information;
  - ii. biometric information, in case of individuals
  - iii. information relating to transactions in, or holdings of, financial products
  - iv. information relating to the use of financial services; or
  - v. such other information as may be specified.

13. B.

- a. A Member must –
  - i. not collect personal information relating to a Client in excess of what is required for the provision of a financial product or financial service;
  - ii. maintain the confidentiality of personal information relating to Clients and not disclose it to a third party, except in a manner expressly permitted under point 13.B.b.;
  - iii. make best efforts to ensure that any personal information relating to a Client that it holds is accurate, up to date and complete;
  - iv. ensure that Clients can obtain reasonable access to their personal information, subject to any exceptions that the Regulator may specify; and
  - v. allow Clients an effective opportunity to seek modifications to their personal information to ensure that the personal information held by the Member is accurate, up to date and complete.
- b. A Member may disclose personal information relating to a Client to a third party only if –
  - i. it has obtained prior written informed consent of the Client for the disclosure, after giving the Client an effective opportunity to refuse consent;
  - ii. the Client has directed the disclosure to be made;
  - iii. the Regulator has approved or ordered the disclosure, and unless prohibited by the relevant law or regulations, the Client is given an opportunity to represent under such law or regulations against such disclosure;
  - iv. the disclosure is required under any law or regulations, and unless prohibited by such law or regulations, the Client is given an opportunity to represent under such law or regulations against such disclosure;





- v. the disclosure is directly related to the provision of a financial product or financial service to the Client, if the Member –
  - 1. informs the Client in advance that the personal information may be shared with a third party; and
  - 2. makes arrangements to ensure that the third party maintains the confidentiality of the personal information in the same manner as required under this Part; or
- vi. the disclosure is made to protect against or prevent actual or ed potential fraud, unauthorised transactions or claims, if the Member arranges with the third party to maintain the confidentiality of the personal information in the manner required under this Part.-
- c. “Third party” means any person other than the concerned Member, including a person belonging to the same group as the Member.

14.A Requirement of fair disclosure both initially and on continuing basis

- a. Member must ensure fair disclosure of information that is likely to be required by a Client to make an informed transactional decision.
- b. In order to constitute fair disclosure, the information must be provided –
  - i. sufficiently before the Client enters into a financial contract, so as to allow the Client reasonable time to understand the information;
  - ii. in writing and in a manner that is likely to be understood by a Client belonging to a particular category; and
  - iii. in a manner that enables the Client to make reasonable comparison of the financial product or financial service with other similar financial products or financial services.
- c. The types of information that must be disclosed to a Client in relation to a financial product or financial service, which may include information regarding –
  - i. main characteristics of the financial product or financial service, including its features, benefits and risks to the Client;
  - ii. consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated;
  - iii. existence, exclusion or effect of any term in the financial product or financial contract;
  - iv. nature, attributes and rights of the Member, including its identity, regulatory status and affiliations;
  - v. contact details of the Member and the methods of communication to be used between the Member and the Client;

- vi. rights of the Client to rescind a financial contract within a specified period; or
- vii. rights of the Client under any law or regulations.

14.B.

- a. Member must provide a Client that is availing a financial product or financial service provided by it, with the following continuing disclosures –
  - i. any material change to the information that was required to be disclosed under point 14.A at the time when the Client initially availed the financial product or financial service;
  - ii. information relating to the status or performance of a financial product held by the Client, as may be required to assess the rights or interests in the financial product or financial service; and
  - iii. any other information that may be specified.
- b. A continuing disclosure must be made –
  - i. within a reasonable time-period from the occurrence of any material change or at reasonable periodic intervals, as applicable; and
  - ii. in writing and in a manner that is likely to be understood by a Client belonging to that category.

**MARGINS**

- 15. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the Member or the Exchange or as may be directed by FMC from time to time as applicable to the segment(s) in which the client trades. The Member is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange or FMC) and the client shall be obliged to pay such margins within the stipulated time.
- 16. The client understands th at payment of margins by the client does not necessarily imply complete satisfaction of all dues.  
In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

**TRANSACTIONS AND SETTLEMENTS**

- 17. The client shall give any order for buy or sell of commodities derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the Member however ensuring the regulatory requirements in this regard are complied with. The Member shall ensure to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.





18. The Member shall inform the client and keep him apprised about trading/settlement cycles, delivery/payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules procedures of the relevant commodity exchange where the trade is executed.
19. The Member shall ensure that the money deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the Member for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, circulars, notices, guidelines of FMC and/or Rules, Business Rules, Bye-laws, circulars and notices of Exchange.
20. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, Member shall be entitled to cancel the respective contract(s) with client(s).
21. The transactions executed on the Exchange are subject to Rules, Byelaws and Business Rules and circulars/notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Business Rules of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Business Rules of the Exchanges and the circulars/ notices issued thereunder.

#### **BROKERAGE**

22. The Client shall pay to the Member brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that Member renders to the Client. The Member shall not charge brokerage more than the maximum brokerage permissible as per the Rules, Business Rules and Bye-laws of the relevant commodity exchanges and/or Rules of FMC.

#### **LIQUIDATION AND CLOSE OUT OF POSITION**

23. Without prejudice to the Member's other rights (including the right to refer a matter to arbitration), the client understands that the Member shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.

24. In the event of death or in solvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring commodities which the client has ordered to be bought or sold, Member may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/commodities in favor of a Nominee shall be valid discharge by the Member against the legal heir.

#### **DISPUTE RESOLUTION**

25. The Member shall co-operate in redressing grievances of the client in respect of all transactions routed through it.
26. The client and the Member shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Business Rules of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
27. The client/Member understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/Member shall be binding on the client/Member in accordance with the letter authorizing the said representative to deal on behalf of the said client/Member.
28. Requirement for each Member to have an effective grievance redress mechanism which is accessible to all its Clients
  - a. A Member must have in place an effective mechanism to receive and redress complaints from its Clients in relation to financial products or financial services provided by it, or on its behalf, in a prompt and fair manner.
  - b. A Member must inform a Client, at the commencement of relationship with the Client and at such other time when the information is likely to be required by the Client, of –
    - i. the Client's right to seek redress for any complaints; and
    - ii. the processes followed by the Member to receive and redress complaints from its Clients.
29. A. Suitability of advice for the Client
  - Right to receive advice that is suitable taking into account the relevant personal circumstances of the Client, such as the Client's financial circumstances and needs. This obligation would apply to persons who render advice to Clients and the regulator may specify categories of financial products and service that necessarily require such advice to be given.



- a. A Member must –
    - i. make all efforts to obtain correct and adequate information about the relevant personal circumstances of a Client; and
    - ii. ensure that the advice given is suitable for the Client after due consideration of the relevant personal circumstances of the Client.
  - b. If it is reasonably apparent to the Member that the available information regarding the relevant personal circumstances of a Client is incomplete or inaccurate, the Member must warn the Client of the consequences of proceeding on the basis of incomplete or inaccurate information.
  - c. If a Client intends to avail of a financial product or financial service that the Member determines unsuitable for the Client, the Member –
    - i. must clearly communicate its advice to the Client in writing and in a manner that is likely to be understood by the Client; and
    - ii. may provide the financial product or financial service requested by the Client only after complying with point 29.A. a and obtaining a written acknowledgement from the Client.
30. Dealing with conflict of interest
- In case of any conflict between the interests of a Client and that of the Member, preference must be given to the Client interests.
- a. A member must –
    - i. provide a Client with information regarding any conflict of interests, including any conflicted remuneration that the Member has received or expects to receive for making the advice to the Client; and
    - ii. give priority to the interests of the Client if the Member knows, or reasonably ought to know, of a conflict between –
      1. its own interests and the interests of the Client; or
      2. the interests of the concerned Member and interests of the Client, in cases where the Member is a financial representative.
  - b. The information under point 16a.i. must be given to the Client in writing and in a manner that is likely to be understood by the Client and a written acknowledgement of the receipt of the information should be obtained from the Client.
  - c. In this section, “conflicted remuneration” means any benefit, whether monetary or non-monetary, derived by a Member from persons other than Clients, that could, under the circumstances, reasonably be expected to influence the advice given by the Member to a Client.

#### **TERMINATION OF RELATIONSHIP**

31. This relationship between the Member and the client shall be terminated; if the Member for any reason ceases to be a member of the commodity exchange including cessation of membership by reason of the Member’s default, death, resignation or expulsion or if the certificate is cancelled by the Exchange.
32. The Member, Authorized Person and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
33. In the event of demise/insolvency of the Authorized Person or the cancellation of his/its registration with the Board or/withdrawal of recognition of the Authorized Person by the commodity exchange and/or termination of the agreement with the Authorized Person by the Member, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the Member and all clauses in the ‘Rights and Obligations’ document(s) governing the Member, Authorized Person and client shall continue to be in force as it is, unless the client intimates to the Member his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

#### **ADDITIONAL RIGHTS AND OBLIGATIONS**

34. The Member and client shall reconcile and settle their accounts from time to time as per the Rules, Business Rules, Bye Laws, Circulars, Notices and Guidelines issued by FMC and the relevant Exchanges where the trade is executed.
35. The Member shall issue a contract note to his clients for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The Member shall send contract notes to the investors within 24 hours of the execution of the trades in hard copy and/or in electronic form using digital signature.



36. The Member shall make pay out of funds or delivery of commodities as per the Exchange Rules, Bye-Laws, Business Rules and Circulars, as the case may be, to the Client on receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
37. The Member shall send a complete 'Statement of Accounts' for both funds and commodities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement immediately but not later than 30 calendar days of receipt thereof, to the Member. A detailed statement of accounts must be sent every month to all the clients in physical form. The proof of delivery of the same should be preserved by the Member.
38. The Member shall send margin statements to the clients on monthly basis. Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee, warehouse receipts, securities etc.
39. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with Member and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.
40. In case, where a member surrenders his/ her/ its membership, Member gives a public notice inviting claims, if any, from investors. In case of a claim relating to transactions executed on the trading system of the Exchange, ensure that client lodge a claim with the Exchange within the stipulated period and with the supporting documents.
41. A. Protection from unfair conduct which includes misleading conduct & abusive conduct
- a. Unfair conduct in relation to financial products or financial services is prohibited.
- b. "Unfair conduct" means an act or omission by a Member or its financial representative that significantly impairs, or is likely to significantly impair, the ability of a Client to make an informed transactional decision and includes –
- i. misleading conduct under point 41.B
- ii. abusive conduct under point 41.C
- iii. such other conduct as may be specified.
- 41.B.
- a. Conduct of a Member or its financial representative in relation to a determinative factor is misleading if it is likely to cause the Client to take a transactional decision that the Client would not have taken otherwise, and the conduct involves –
- i. providing the Client with inaccurate information or information that the Member or financial representative does not believe to be true; or
- ii. providing accurate information to the Client in a manner that is deceptive.
- b. In determining whether a conduct is misleading under point 41.B.a, the following factors must be considered to be "determinative factors" –
- i. the main characteristics of a financial product or financial service, including its features, benefits and risks to the Client;
- ii. the Client's need for a particular financial product or financial service or its suitability for the Client;
- iii. the consideration to be paid for the financial product or financial service or the manner in which the consideration is calculated;
- iv. the existence, exclusion or effect of any term in a financial contract, which is material term in the context of that financial contract;
- v. the nature, attributes and rights of the Member, including its identity, regulatory status and affiliations; and
- vi. the rights of the Client under any law or regulations.
- 41.C.
- a. A conduct of a Member or its financial representative in relation to a financial product or financial service is abusive if it –
- i. involves the use of coercion or undue influence; and
- ii. causes or is likely to cause the Client to take a transactional decision that the Client would not have taken otherwise.
- b. In determining whether a conduct uses coercion or undue influence, the following must be considered –
- i. the timing, location, nature or persistence of the conduct;
- ii. the use of threatening or abusive language or behaviour;
- iii. the exploitation of any particular misfortune or circumstance of the Client, of which the Member is aware, to influence the Client's decision with regard to a financial product or financial service;
- iv. any non-contractual barriers imposed by the Member where the Client wishes to exercise rights under a financial contract, including –
- v. the right to terminate the financial contract;





- vi. the right to switch to another financial product or another Member and
- vii. a threat to take any action, depending on the circumstances in which the threat is made.

### **ELECTRONIC CONTRACT NOTES (ECN)**

- 42. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id (created by the client) to the Member (Kindly refer Appendix A of Annexure 1). Member shall ensure that all the rules/Business Rule/Bye-Laws/ circulars issued from time to time in this regard are complied with. The client shall communicate to the Member any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 43. The Member shall ensure that all ECN s sent through the e-mail shall be digitally signed, encrypted, non-tamperable and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and non-tamperable.
- 44. The client shall note that non-receipt of bounced mail notification by the Member shall amount to delivery of the contract note at the e-mail ID of the client.
- 45. The Member shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/circulars/guidelines issued by FMC/Commodity exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the Member for the specified period under the extant rules/circulars/guidelines issued by FMC/Commodity exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/e-mails rejected or bounced back. The Member shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant rules/circulars/guidelines issued by FMC/Commodity exchanges.
- 46. The Member shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the Member shall send a physical contract note to the client within the stipulated time under the extant Regulations/ Rules, Bye-Laws, Business Rules and Circulars of FMC/commodity exchanges and maintain the proof of dispatch and delivery of such physical contract notes.

- 47. In addition to the e-mail communication of the ECNs to the client, the Member shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.
- 48. The Electronic Contract Note (ECN) declaration form will be obtained from the Client who opts to receive the contract note in electronic form. This declaration will remain valid till it is revoked by the client.

### **LAW AND JURISDICTION**

- 49. In addition to the specific rights set out in this document, the Member, Authorised Person and the client shall be entitled to exercise any other rights which the Member or the client may have under the Rules, Bye-laws and Business Rules of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules of FMC.
- 50. The provisions of this document shall always be subject to Government notifications, any rules, guidelines and circulars/notices issued by FMC and Circulars, Rules, Business Rules and Bye laws of the relevant commodity exchanges, where the trade is executed, that may be in force from time to time.
- 51. The Member and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal, if either party is not satisfied with the arbitration award.
- 52. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations/Business Rules and circulars/notices issued thereunder of the Exchanges/FMC.
- 53. All additional voluntary/non mandatory clauses/ document added by the Member should not be in contravention with Rules/ Business Rules/Notices/ Circulars of Exchanges/ FMC. Any changes in such voluntary clauses/ document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/ FMC shall also be brought to the notice of the clients.
- 54. If the rights and obligations of the parties hereto are altered by virtue of change in Rules of FMC or Bye-laws, Rules and Business Rules of the relevant commodity exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.
- 55. Members are required to send account statement to their clients every month in physical form.



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## INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY MEMBERS TO CLIENT

(All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

1. Member is eligible for providing Internet based trading (IBT) and commodities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The Member shall comply with all requirements applicable to internet based trading/- commodities trading using wireless technology as may be specified by FMC & the Exchanges from time to time.
2. The client is desirous of investing/trading in commodities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for commodities trading through use of wireless technology. The Member shall provide the Member's IBT Service to the Client, and the Client shall avail of the Member's IBT Service, on and subject to FMC/Exchanges Provisions and the terms and conditions specified on the Member's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/FMC.
3. The Member shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with commodities trading through wireless technology/internet or any other technology should be brought to the notice of the client by the Member.
4. The Member shall make the client aware that the Member's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/FMC.
5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Member's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/commodities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the Member.
6. The Client shall immediately notify the Member in writing if he forgets his password, discovers security flaw in Member's IBT System, discovers/suspects discrepancies/ unauthorized access through his username/password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/ commodities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
8. The Member shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the Member shall send the order/trade confirmation on the device of the client.
9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Member and the Exchange do not make any representation or warranty that the Member's IBT Service will be available to the Client at all times without any interruption.
10. The Client shall not have any claim against the Exchange or the Member on account of any suspension, interruption, non-availability or malfunctioning of the Member's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link system failure at the Client/Members/Exchange end for any reason beyond the control of the Member/Exchanges.

⑦  \_\_\_\_\_





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## ANNEXURE - 4 GUIDANCE NOTE - DO'S AND DON'Ts FOR THE CLIENTS

### Do's

1. Trade only through Registered Members of the Exchange. Check from the Exchange website at following link.  
For MCX : <http://www.mcxindia.com/SitePages/MembersDetails.aspx>.  
For NCDEX : <http://www.ncdex.com/Membership/Memberdirectory.aspx>.  
For ACE : <http://www.aceindia.com/membership/directory.aspx>.  
to see whether the Member is registered with the Exchange.
2. Insist on filling up a standard 'Know Your Client (KYC)' form before you commence trading
3. Insist on getting a Unique Client Code (UCC) and ensure all your trades are done under the said UCC.
4. Insist on reading and signing a standard 'Risk Disclosure Agreement'.
5. Obtain a copy of your KYC and/ or other documents executed by you with the Member, from the Member.
6. Cross check the genuineness of trades carried out at the Exchange through the trade verification facility available on the Exchange website at the following link For MCX : <http://www.mcxindia.com/SitePages/TradeVerification.aspx>.  
For MCX : <http://www.mcxindia.com/SitePages/TradeVerification.aspx>  
For NCDEX : <http://www.ncdex.com/MarketData/VerifyTrade.aspx>  
For ACE : <http://www.aceindia.com/market-data.aspx>.  
The trades can be verified online where trade information is available up to 5 working days from the trade date.
7. Insist on a duly signed Contract Note in specified format for every executed trade within 24 hours of trade, highlighting the details of the trade along with your UCC.
8. Ensure that the Contract Note contains all the relevant information such as Member Registration Number, Order No., Order Date, Order time, Trade No., Trade rate, Quantity, Arbitration Clause, etc.
9. Obtain receipt for collaterals deposited with the Member towards margins.
10. Go through the Rules, Bye-laws, Regulations, Circulars, Directives, Notifications of the Exchange as well as of the Regulators, Government and other authorities and details of Client-Trading Member Agreement to know your rights and duties vis-à-vis those of the Member.
11. Ask all relevant questions and clear your doubts with your Member before transacting.
12. Insist on receiving the bills for every settlement.
13. Insist on Monthly statements of your ledger account and report any discrepancies in the statement to your Member within 7 working days. In case of unsatisfactory response report the discrepancy to the Exchange within 15 working days from the date of cause of action.
14. Scrutinize minutely both the transaction & holding statements that you receive from your Depository Participant.
15. Keep Delivery Instruction Slips (DIS) book issued by DPs in safe possession.
16. Ensure that the DIS numbers are preprinted and your account number (UCC) is mentioned in the DIS book.
17. Freeze your Demat account in case of your absence for longer duration or in case of not using the account frequently.
18. Pay required margins in time and only by Cheque and ask for receipt thereof from the Member.
19. Deliver the commodities in case of sale or pay the money in case of purchase within the time prescribed.
20. Understand and comply with accounting standards for derivatives.
21. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the Member. Note that the clauses as agreed between you and the Member cannot be changed without your consent.
22. Get a clear idea about all brokerage, commissions, fees and other charges levied by the Member on you for trading and the relevant provisions/ guidelines specified by FMC/Commodity exchanges.
23. Make the payments by account payee cheque in favour of the Member. Ensure that you have a documentary proof of your payment/deposit of commodities with the Member, stating date, commodity, quantity, towards which bank/ demat account such money or commodities (in the form of warehouse receipts) deposited and from which bank/ demat account.



24. The payout of funds or delivery of commodities (as the case may be) shall not be made to you within one working day from the receipt of payout from the Exchange, in case you have given specific authorization for maintaining running account to the member. Thus, in this regard, the running account authorization provided by you to the Member shall be subject to the following conditions :

- a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
- b) You need to bring any dispute arising from the statement of account to the notice of the Member in writing preferably within 7 (seven) working days from the date of receipt of funds/commodities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Commodity exchanges without delay.
- c) In case you have not opted for maintaining running account and pay-out is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the Member. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Commodity exchange.
- d) Please register your mobile number and email id with the Member, to receive trade confirmation alerts/details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

25. You should familiarize yourself with the protection accorded to the money or other property you may deposit with your member, particularly in the event of a default in the commodity derivatives market or the member becomes insolvent or bankrupt.

26. Please ensure that you have a documentary proof of having made the deposit of such money or property with the member, stating towards which account such money or property deposited.

27. In case your problem/grievance/issue is not being sorted out by concerned Member/Authorised Person then you may take up the matter with the concerned Commodity exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to FMC.

### Don'ts

- 1. Do not deal with any unregistered intermediaries.
- 2. Do not undertake off-market transactions as such transactions are illegal and fall outside the jurisdiction of the Exchange.
- 3. Do not enter into assured returns arrangement with any Member
- 4. Do not get carried away by luring advertisements, rumours, hot tips, explicit/implicit promise of returns, etc.
- 5. Do not make payments in cash/ take any cash towards margins and settlement to/from the Member.
- 6. Do not start trading before reading and understanding the Risk Disclosure Agreement.
- 7. Do not neglect to set out in writing, orders for higher value given over phone.
- 8. Do not accept unsigned/duplicate contract note/confirmation memo.
- 9. Do not accept contract note/confirmation memo signed by any unauthorized person.
- 10. Don't share your internet trading account's password with anyone
- 11. Do not delay payment/deliveries of commodities to Member.
- 12. Do not forget to take note of risks involved in the investments.
- 13. Do not sign blank Delivery Instruction Slips (DIS) while furnishing commodities deposits and/or keep them with Depository Participants (DP) or broker to save time.
- 14. Do not pay brokerage in excess of that rates prescribed by the Exchange
- 15. Don't issue cheques in the name of Authorized Person.





**ANNEXURE - A**  
**DIGITAL CONFIRMATION / ELECTRONIC CONTRACT NOTE (ECN) DECLARATION**

To,  
**R.K. Commodities Services Pvt. Ltd.**  
**Member : MCX, NCDEX, NMCE & UCX**

Regd. Office : R.K. House, Neelkanth Marg, Civil Lines, MORADABAD-244001  
 Corporate Office : A-7, Block B-1, Mohan Co-Operative Ind. Estate,  
 Mathura Road, NEW DELHI-110044

Dear Sir,

I, \_\_\_\_\_ a client with Member M/s. \_\_\_\_\_ of \_\_\_\_\_ Exchange undertake as follows:

- I am aware that the Member has to provide physical contract note in respect of all the trades placed by me unless I myself want the same in the electronic form.
- I am aware that the Member has to provide electronic contract note for my convenience on my request only.
- Though the Member is required to deliver physical contract note, I find that it is inconvenient for me to receive physical contract notes. Therefore, I am voluntarily requesting for delivery of electronic contract note pertaining to all the trades carried out / ordered by me.
- I have access to a computer and am a regular internet user, having sufficient knowledge of handling the email operations.
- My email id is \_\_\_\_\_. This has been created by me and not by someone else.
- I am aware that this declaration form should be in English or in any other Indian language known to me.
- In case of any failure in system, bouncing back or errors in digital contract notes, contract notes will be issue in physical form, which shall be binding on the client. Non-receipt of bounced mail notification by you shall amount to delivery at my/our Email ID.
- I/We hereby agree and consent to accept the contract notes for transactions carried on by me/us in digital form subject to the conditions given below. In terms of the agreement entered into between us, in Digital form, Digital contract notes issued by you as per the terms and conditions specified shall be binding on me. I/We undertake to check the contract notes and bring the discrepancies of your notice within 5 days of such issuance of contract notes, my/our non-verification or not accessing the contract on regular basis shall not be a reason for disputing the contract note at any time. This instruction to issue digital contract note is applicable with immediate effect.
- I/We also acknowledge the upload of contract notes/bills, statement of accounts/ledgers and other statements/ documents for trading on MCX/NCDEX/NMCE and/or UCX on your website www.rkml.com. I/We hereby agree and confirm to verify the information /documents that are sent on email and /or upload on the said website regularly and the same shall be deemed to be received by me/us, regarding issuance of contract notes/bills, statement of ledger/accounts in digital/electronic form and also to disseminated the same on the website for easy access to the investor).
- If there is any change in the name & in my/our email Id or in the resident/correspondence address, the same shall be intimate to you in writing within reasonable period.
- This declaration is valid till 31st March \_\_\_\_\_ (yyyy)

[The above declaration has been read and understood by me. I am aware of the risk involved in dispensing with the physical contract note, and do hereby take full responsibility for the same]

(The above lines must be reproduced in own handwriting of the client.)

\_\_\_\_\_

Client Name: \_\_\_\_\_

Unique Client Code : \_\_\_\_\_

PAN: \_\_\_\_\_

Address : \_\_\_\_\_

Signature of the client  \_\_\_\_\_

Date : \_\_\_\_\_ Place: \_\_\_\_\_

Verification of the client signature done by,

Name of the designated officer of the Member

Signature

Date :

**Instructions:**

- This declaration form has to be sent by the Member to the client on the email id provided by client while opening the trading account.
- The client shall, on receipt of this email, print the email as well as the declaration form.
- The hard copy of the declaration shall be filled up by the client and submitted to the Member along with a signed hard copy of the email. The Member shall acknowledge the receipt of the declaration from the client.
- The size of the font of this declaration must be at least 12.



## LIEN & SET-OFF

To,

**R.K. Commodities Services Pvt. Ltd.**

**Member : MCX, NCDEX, NMCE, & UCX**

Regd. Office : R.K. House, Neelkanth Marg, Civil Lines, MORADABAD-244001

Corporate Office : A-7, Block B-1, Mohan Co-Operative Ind. Estate, Mathura Road, NEW DELHI-110044

Dear Sir,

**Sub. : Right to exercise Set-Off / Lien and sharing of information.**

I/We \_\_\_\_\_ an individual/ a sole proprietary concern / a partnership firm / a body corporate / Trust registered / incorporated, under the provision of the India Partnership Act, 1932 / the Companies Act/ 1955 or any relevant Act, having my / our residence / registered office at \_\_\_\_\_ (hereinafter referred to as the "Client").

That I/We, am/are a Client of R.K. Commodities Services Pvt. Ltd. and have executed a Member - Client Agreement with the aforesaid company for investing / trading in securities / permitted for dealing on the respective Exchanges and also for investing/trading in those contracts admitted/ permitted for dealing on the Derivatives Market segment of the respective Exchanges.

That in respect to the aforesaid agreements, I/We hereby authorise R.K. Commodities Services Pvt. Ltd. to exercise the right to set off the balances in my/our accounts with R.K. Commodities Services Pvt. Ltd. in any segment/ exchange with respect to monies and commodities, securities or other property, which R.K. Commodities Services Pvt. Ltd. may hold on my/our account, shall be held subject to a general lien for the discharge of my/our obligation to R.K. Commodities Services Pvt. Ltd. under these agreements. The right of lien and set-off conferred to R.K. Commodities Services Pvt. Ltd. by me/us are as follows:

1. All securities in the demat account opened (if any) with the depository Participant (namely R.K. Stockholding Pvt. Ltd.), and in beneficiary A/c, shall be subject to lien for the discharge of any or all payment due to R.K. Commodities Services Pvt. Ltd. from me/us or any other obligations to R.K. Commodities Services Pvt. Ltd. and may be held by R.K. Commodities Services Pvt. Ltd. as a security against default by me/us in respect of the services already availed of by me/us from R.K. Commodities Services Pvt. Ltd.
2. The enforcement of the lien aforementioned shall be at the sole and complete discretion of R.K. Commodities Services Pvt. Ltd.
3. I/We agree that R.K. Commodities Services Pvt. Ltd. shall have the right of set-off amongst all trading account/(s) maintained by me/us with R.K. Commodities Services Pvt. Ltd.
4. The right of set-off as aforesaid shall extend to my/our trading accounts with respect to all broking transactions with associated concerns, affiliates or sister concerns of R.K. Commodities Services Pvt. Ltd. as though such accounts are maintained with R.K. Commodities Services Pvt. Ltd.
5. I/We agree that R.K. Commodities Services Pvt. Ltd. may share the information provided by me/us pertaining to my trading and demat account to its sister concerns/ group concerns/associates as and when required.

Furthermore, the aforesaid lien/ set-off conferred on R.K. Commodities Services Pvt. Ltd. shall subsist even after the termination of the aforesaid Member-Client Agreements with R.K. Commodities Services Pvt. Ltd. until all obligations under the said agreements are satisfied fully by me/us.

Thanking you,

Your faithfully,

Signature of Client  \_\_\_\_\_ Name of the Client \_\_\_\_\_

### (TO BE FILLED BY ALL ONLINE CLIENTS BY CHOOSING ANYONE OPTION) E-TRADING

RK SWIFT (EXE)

RK AVENUE (BROWSER)

Type of products	SWIFT (EXE VERSION)	AVENUE (APPLET/WEB)
Account opening charges	500/-	500/-
Minimum margin amount	10,000/- (Adjustable against market exposure)	5,000/- (Adjustable against market exposure)
Bank Tie-up for payments	ICICI, South Indian Bank, Axis Bank, Karnataka Bank, Yes Bank, Corporation Bank, OBC, Bank of Rajasthan, Vijaya Bank, Bank of India, Union Bank, Federal Bank.	
Monthly Internet Trading Charges	250/-*	Free
SMS Charges	Nil #	Nil \$
Minimum charge per Physical contract	Rs. 3/-	Rs. 5/-

Statement of transaction will be sent by E-mail. In case hard copy is required Rs. 250/- p.a. will be charged extra

\* Minimum Monthly Internet Trading charges adjusted and compounded quarterly depending upon the trading volume.

# For first 3 months free on mobile, second month onwards Rs. 100/- (Per Segment) will be charge p.m.

\$ For first month free on mobile, second month onwards Rs. 100/- (Per Segment) will be charge p.m.

The above rates are subject to change from time to time as per company policy.

Thanks and best regards

For \_\_\_\_\_

Signature  \_\_\_\_\_ Name \_\_\_\_\_

Trading Code \_\_\_\_\_ Mobile No. \_\_\_\_\_



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## AUTHORITY LETTER

To,

**R.K. Commodities Services Pvt. Ltd.**

Date \_\_\_\_\_

**Member : MCX, NCDEX, NMCE, & UCX**

Regd. Office : R.K. House, Neelkanth Marg, Civil Lines, MORADABAD-244001

Corporate Office : A-7, Block B-1, Mohan Co-Operative Ind. Estate,

Mathura Road, NEW DELHI-110044

Dear Sir,

**Sub : Letter of Authority MCX/NCDEX/NMCE and/or UCX**

I/We \_\_\_\_\_ residing /having registered office at \_\_\_\_\_ am/are attached to R.K. Commodities Services Pvt. Ltd. as a client, bearing the code No. \_\_\_\_\_ operating from the \_\_\_\_\_ Branch. I/We am/are dealing in securities/commodities with you at MCX, NCDEX, NMCE and/or UCX and in order to facilitate ease of operations. I/We authorized you as under:

- Margin with Banks / Institutions :** I/We hereby authorized the member to place the securities deposited by me/us as margin with the member, as margin by the MEMBER with the Exchange or banks or such other institutions as the member may deem fit. I/We authorize the MEMBER to do all such acts, deeds and things as may be necessary and expedient for placing such securities with Exchange/banks/institutions as margin.
- Pay out of Securities / Fund :** In Order to facilitate operations, I/We hereby authorize the member to maintain a running account with the MEMBER, instead of settlement to settlement clearance of funds/securities due to me/us. The payout of funds/securities may be retained by the MEMBER and no interest shall be payable by the MEMBER on such securities/funds so retained. I/We also authorize the MEMBER to consider the funds/securities so retained by the MEMBER towards collateral margin for allowing enhanced gross exposure to me/us. I/We agree that the MEMBER shall not be liable for any claim for loss of profit or for any consequential, incidental, special or exemplary damages, caused by retention of such securities/funds under this agreement or otherwise. On my/our written request the MEMBER may release funds/securities to him, if sufficient margins in respect of his trading, across the exchange are available with the MEMBER.
- Short fall in Margins :** I/We hereby authorize the member if payment towards the margin or shortfall in margin is not received instantaneously to enable restoration of sufficient margin in my/our account, all or some of the position taken by me/us as well as securities/other property placed as margin may be liquidated by the MEMBER at its sole discretion, without any reference or prior notice. The resultant or associated losses that may occur due to squaring off or sale of securities/other property shall be borne by me/us and the MEMBER is hereby fully indemnified and held harmless in this behalf. Such liquidation or close out of position shall apply to any segment in which I/we do business with the MEMBER.
- Delayed Payment :** If any amount is overdue from me/us towards trading in the Commodity Exchange or on account of any other reason to the MEMBER, the Member may charge delayed payment charged at the rate of 1.5% per month or part thereof - or such other rate as determined by the MEMBER on such overdue amount. I/We authorize the MEMBER to directly debit the same to my/our account at the end of the each month or any other period as may be decided by the MEMBER. I/We also agree that any amount overdue from me/us (including the interest on delayed payments) shall be offset against the dues owed by the MEMBER to me/us.
- Inter company ledger balance transfer :** I/We hereby authorize the member to transfer balance from my/our ledger account arising during the course of business to my/our account in any of the Member's Group Companies i.e. R.K. Commodities Services and R.K. Stock Holding (P) Ltd., or vice versa, as often as may be required. The transfer may be completed by passing journal entries in my/our account. I/We would get to know about such transfers based on review of ledger account copies provided by the MEMBER.
- Inter-exchange ledger balance transfer :** I/We hereby authorize the member to transfer the balance from my/our ledger accounts and arising during the course of business to my/our account in any other Exchange memberships of the member.
- I/We authorize you to set-off outstanding in any of our accounts against credits available or arising in any other accounts maintained with you irrespective of the fact that such credits in the accounts may pertain to transactions in any segment of the Exchange and/or against the value of cash margin or collateral share provided to you by us.
- I/We hereby authorize you not to provide us Order Confirmation/Modification/Cancellation Slips and Trade Confirmation slips to avoid unnecessary paper work. I/We shall get the required details from contact note issued by us.
- I/We request you to retain securities in your demat account for are margin/future obligation at both the Exchange unless I/we instruct you to transfer the same to are account.
- I/We request you to consider are telephonic instruction for order placing/ order modification/order cancellation as a return instruction and give me/us all the confirmation on telephone unless instruct otherwise in writing. I/We are getting required details from contract issue by you.
- Trading of MCX, NCDEX, NMCE, and UCX in electronics mode based on VSAT, Lease Line, ISDN, Modem and VPN, combination of technologies and compute system to place and a route order. I/We understand that there exists a possibility of communication failure or system problem or slow delayed response from system or trading halt, of any such other problem, glitch where by not being able to establish access to trading system/network, which may be beyond the control of you and may result in delay in processing or note processing buy or sell order either in part or in full. I/We agree that we shall be fully liable and responsible and any such problems/glitch.
- I/We confirm that I/we will not sublet the trading terminal on any term of connectivity form are place without you prior approval.
- I/We hereby authorize the member to debit my/our ledger for the additional services as required by me/us and provided by the Member or if the Member incurs any additional expenses on my/our behalf.
- I/We shall be extending all co-operation to R.K. Commodities Services Pvt. Ltd. in their endeavor toward Anti-Money Laundering. you may initiate any enquiry against me/us and or my/our transaction any time without any legal implication whatsoever against them. I/We understand that information about me/us and my/our transaction may be reported by you to FIU/concerned authorities without any intimation to us and have no objection to the same.

Name of the Client : \_\_\_\_\_

Client Signature :  \_\_\_\_\_





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## RUNNING ACCOUNT AUTHORISATION

### **R.K. Commodities Services Pvt. Ltd.**

**Member : MCX, NCDEX, NMCE, & UCX**

Regd. Office : R.K. House, Neelkanth Marg, Civil Lines, MORADABAD-244001  
Corporate Office : A-7, Block B-1, Mohan Co-Operative Ind. Estate,  
Mathura Road, NEW DELHI-110044

I/We have been / shall be dealing through you as my/our broker on the forward contracts / commodity derivatives. As my/our broker i.e. agent I/ we direct and authorize you to carry out trading/ dealings on my/our behalf as per instructions given below.

I am/ We are aware that you and I/we have the option to deliver commodities/ make payments of funds to each other for settlement of dealings as per the schedule in force at the relevant time pursuant to directives / regulations/ circulars, issued by exchange/ regulatory authorities. However, I/we find it difficult to carry out repeated pay-in of funds and securities. Further, I/we also desire to use my/our commodities and monies as margin/ collateral without which we cannot deal/trade.

Therefore I/we hereby direct and authorise you to maintain running account(s) for me/us and from time to time debit these commodities and funds from running accounts and make pay-in of commodities and funds to exchanges/ clearing corporations/other receiving party(ies) to settle my/our trades/ dealings. Similarly, where I/we have to receive commodities/funds in settlement of trades/ dealings please keep the commodities and monies with you and make credit entries for the same in running accounts of commodities and funds maintained by you. Further, subject to your discretion and valuation please treat my/our securities and funds lying to my/our credit in running accounts as margin/collateral for my/our dealings/trading.

In the event I/we have outstanding obligations on the settlement date, you may retain the requisite commodities/funds towards such obligations and may also retain the funds expected to be required to meet margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. While settling the account please send a 'statement of accounts' containing an extract from ledger for funds and an extract from the register of commodities displaying all receipts/deliveries of funds/securities. Please explain in the statement(s) being sent the retention of funds/commodities and the details of the pledge, if any. I agree that if I/we fail to bring any dispute arising from the statement of accounts or settlement so made to your notice at the earliest from the date of receipt of funds/commodities or statement, as the case may be in writing by delivery at your registered office then in that event the statement of accounts or settlement so made shall attain finality. Please do not carry out above stated settlement of running account in the event I/we avail margin trading facility. Further, do not carry out settlement of running account referred to above for funds given by me/us towards collaterals/margin in the form of bank guarantee (BG)/Fixed Deposit receipts (FDR).

Please further note that while I am entitled to revoke this authorisation at any time. I/We shall be liable for all losses, damages and actions which may arise as a consequence of your adhering to and carrying out my / our directions given above and further agree that you shall not be liable for any claim for loss or profit, or for any consequential, incidental, special or exemplary damages, caused by retention of securities / monies under this agreement.

My/Our preference for actual settlement of funds and commodities is at least :

Once in a Calander Quarter       Once in a Calender Month

Thanking you,  
Yours faithfully

Client Signature (13)  \_\_\_\_\_

(Note : To be signed by person himself/herself not to be signed by his/her attorney/authorised person etc.)



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## DECLARATION

- I/We .....having PAN NO.....hereby declare that my mobile no is ..... and my Email id is .....Further I authorize R.K. Commodities Services Pvt. Ltd. that the same may be used for giving me any information /alert/sms/call.
- I/We have not been involved in any terrorist activity and I have not been declared as defaulter or my name is not appearing in defaulter database as per FMC/Various Exchanges/ Regulatory bodies/CIBIL(Credit Information Bureau of India Ltd) etc.  
I/we have not been convicted of any offence and presently I/we am/are not on trial for any offence involving fraud or dishonesty of any kind.
- I / We having complied with the requisite formalities, as prescribed, for being a Client, have opened a trading account with R.K. Commodities Services Pvt. Ltd.
- I/ We am / are conversant with the laws, practices, rules, regulations, guidelines, Circular, etc. including, but not limited to those prescribed by the FMC, Reserve Bank of India (RBI), MCX, NCDEX, NMCE and/or UCX. I also undertake to keep myself informed and understand the implications of any changes that
- I give an undertaking that I shall not deal with R.K. Commodities Services Pvt. Ltd. in any prohibited manner.
- I understand that I have been advised to not to take any investment advice from any of the employees or associates of R.K. Commodities Services Pvt. Ltd., and in case I do so, despite the advice against the same, I shall be acting at my exclusive risk and responsibility.
- I agree to accept any measures, which in the opinion of R.K. Commodities Services Pvt. Ltd., are required to enhance security procedures, in relation to my account & R.K. Commodities Services Pvt. Ltd. may, though it is not bound to, create voice-logs by recording the conversation made, while placing any orders by me, and such voice
- I/ We hereby further declare that I / We will not give any third party shares for settlement of my obligations to the Exchange.
- I/ We hereby further declare that I / We will not receive or give any money in cash or in kind for fulfilling Completing the settlement obligations to the Exchange.
- I / We hereby further declare that I am / We are not party to any illegal practices that may be prevalent in the Commodity Market. I/We hereby further declare that I/We will not carry out any unfair trade practices such as Synchronized deals, Structured deals, Circular Trading in the all segment.
- I/We hereby further declare that I/We will not place any order on the Exchange which will reflect as an arrangement for profit or loss transactions. All the orders placed on the exchange will be in the normal market where there is a corresponding underlying securities position in the cash or futures segment of the respective Exchange.
- I/We agrees that any securities pledge by me/us as margin may in turn be placed as margin by the Trading Member with the Exchanges or banks or such other institutions as the Trading Member may deem fit. The Client authorises the Trading Member to do all such acts, deeds and things as may be necessary and expedient for placing such securities with the Exchanges/banks/Institutions as margin. I/We hereby further declare that I/We am/are aware of the provisions of the Prevention of Money Laundering Act 2002 (PMLA) as far as they concern me/us as an investor / client and I / we declare that I / we have never been convicted / barred from dealing in securities market in the past
- I/we confirm that I am / We are in compliance with the "Know Your Client" (KYC) guidelines including conducting due diligence required for Anti Money Laundering (AML) checks as prescribed by the FIU / SEBI. I/We further confirm that all KYC and due diligence process has been followed on a continuous basis as long as our account continues to be held with Trading Member. Further I/We agree to submit / provide all the statutory documents / other compliance details pertaining to my / our trading account whenever I/We hereby / further declare that I/we will not indulge either directly or indirectly in any of the above mentioned fraudulent or unfair trade practice either individually or in concert with other persons / entities. In the event of any of the above fraudulent or unfair trade practices are noticed by the exchange or regulatory authorities, then I/we shall be solely responsible for such acts as noticed and you shall not be responsible for my illegal and fraudulent and unfair trade practices in the capital market segment and future and options segment of the exchange.
- I/We understand that R.K. Commodities Services Pvt. Ltd. shall not be responsible of any losses, costs or damages resulting directly or indirectly from the below mentioned circumstances
  - (i) any action, omission, suspension or trading, decision or ruling or any exchange or regulatory, governmental or other body or of any other person which is beyond the Trading Member's control (including floor broker, exchange, dealing or clearing house)
  - (ii) any war, strike, lock-out, national disaster, act of terrorism, delay in postal service or any other delay or inaccuracy in the transmission of orders of other information, or telecommunication or computer system.
  - (iii) I/We further understand that the above Force Majeure events do not exempt me/us to fulfill the obligations in my/our account.I/We hereby give this declaration to you without any coercion with sound mind and voluntarily to you which shall be part of my Client Registration Form and Member Client Agreement executed on the dates mentioned therein.

Client Signature : 



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**CHECK LIST FOR CLIENT REGISTRATION FORM**

FORM RECEIVING DATE :	BRANCH CODE :	CLIENT CODE :
ACCOUNT OPENING DATE :		

1.	CHECKING DETAILS	YES	REMARKS
a)	Name as it appears on the ID & Address Proof (in capital letter)		
b)	Signature of Client on all pages and wherever necessary (Witness wherever required) <input type="checkbox"/>		
c)	Signature Checked and Verified.		
d)	Photograph (duly signed) <input type="checkbox"/>		
e)	A copy of PAN Card (Self Attested) <input type="checkbox"/>		
f)	Address Proof (Self Attested) <input type="checkbox"/>		
g)	Bank Proof containing Client Name (Self Attested) <input type="checkbox"/>		
h)	Stamp Paper of Rs. 50/-		
i)	Brokerage : Intra Day _____ Delivery _____		
j)	Exchange given : <input type="checkbox"/> MCX <input type="checkbox"/> NCDEX <input type="checkbox"/> NMCE <input type="checkbox"/> UCX		
2.	<b>Franchisee and Client to be informed if any of the above detail is missing or invalid by _____ Date _____ Time _____</b>		
3.	<b>Details Punched in Computer by _____ at _____</b>		
4.	<b>Cross Checking done by _____</b>		
5.	<b>UCC UPLOADED :</b> <input type="checkbox"/> MCX <input type="checkbox"/> NCDEX <input type="checkbox"/> NMCE <input type="checkbox"/> UCX <input type="checkbox"/> ENTERED IN FORM DATA		
6.	<b>BACK OFFICE WEB LOGIN</b> User Name ID _____ Password _____		
7.	<b>DP WEB LOGIN</b> User Name ID _____ Password _____		
8.	<b>Form sent to Surveillance by _____ Date : _____ Time : _____</b>		
9.	<b>Client ID Mapping done by _____</b> Branch ID _____ User ID: _____ Dealer ID : _____		
10.	<b>INTERNET TRADING</b> <input type="checkbox"/> Odin Diet <input type="checkbox"/> I-Net <input type="checkbox"/> Client VSAT User ID _____ Password _____		
11.	<b>Returned to Compliance by _____ Date : _____ Time : _____</b>		
12.	<b>Client Instruction Book taken from DP (If applicable)</b>		
13.	<b>Client Account Status Report taken from DP (If applicable)</b>		
14.	<b>Kit Dispatched on _____ (Date)</b>		

Client ID :	
Client Name :	
Branch Code :	
Branch Name :	
Internal Ref. No.:	

**RK Group** values your trust and is committed to upholding it at all costs. We believe that no automated system can be a substitute for the human touch. We combine our Research, IT strengths, ethical business practices and "Customer First Attitude" to provide you end-to-end finance and investment management solutions.

## **GROUP MEMBERSHIPS**

NSE, BSE, MCX-SX & USE (CM, DERIVATIVE & CURRENCY)  
 DEPOSITORY PARTICIPANT-CDSL  
 MCX, NCDEX, NMCE, UCX



**EMPOWER YOUR MONEY**

### **R. K. Commodities Services Pvt. Ltd.**

A-7, Block B-I, Mohan Co-operative Industrial Estate, Mathura Road,  
 New Delhi-110 044. Phone : 011-48564444 Fax No.: 011-48564444  
 E-mail : enquiry@rkfml.com  
 Website : www.rkfml.com

**ACKNOWLEDGEMENT**

To,

**R.K. Commodities Services Pvt. Ltd.**

Dated : .....

Regd. Office: R.K. House, Neelkanth Marg, Civil Lines, Moradabad-244001

Corporate Office: A-7 Block B1, Mohan Co-op. Ind. Estate, Mathura Road, New Delhi-110044

I/We hereby acknowledge the receipt of duly executed copy of KYC, RDD, Right and Obligations & Guidance Note as executed by me/us. Further I/We confirm that the supporting documents for KYC submitted by me/us are true and correct. I/We acknowledge that the other details related to my/our account are as under:

Name..... Address.....

..... Trading Code.....

UCC..... My Email Id.....



\_\_\_\_\_

(Signature of Client)